

Please complete this form. Sign and date. Send completed form with the repair item(s) to:
Sontec Instruments, Inc. 7248 S. Tucson Way, Centennial, CO 80112, USA

This form is NOT for returns. For returns of NEW instruments, phone for Returned Material Authorization (RMA). Proof of purchase required.

FOR REPAIRS

- **FDA requires proof of sterilization for all items sent in for repair or the items will be returned to you.**
- Please send signed and dated form with repairs to:
- Secure packaging prevents additional damage & repair costs
- At Sontec's discretion we reserve the right to replace items with similar or like pattern or value in lieu of repairs or items beyond repair. Sontec will only call for approval of values exceeding \$30 each. All repairs are subject to **\$100 minimum**.
- Repair times vary
- I understand and agree to above statements. **Form must be signed for repair to proceed.**

Print Name

Signature

Date

Account #

Phone #

Email

of items for repair

NAME & BILLING ADDRESS

SHIPPING ADDRESS (IF DIFFERENT)

PURCHASE ORDER # (IF APPLICABLE)

CC #

EXP

SECURITY #

Customer Remarks

There are no warranties or guarantees on repaired instruments either expressed or implied.

For Office Use Only

Freight Carrier _____ Was package damaged? Yes No

Received in sterilized pouch? Yes No Confirmation by (initials) _____ Date Received _____