Revised Mar 2025 ERS

With the completion and submittal of this form, you are consenting to Sontec Instruments, Inc. retaining your personal and/or company data in compliance with the GDPR regulation (EU) 2016/679. Please complete this form and form #FM-005, sign/date, and include with the repair item(s) sent to: Sontec Instruments, Inc. 7248 S. Tucson Way, Centennial, CO 80112, USA.

This form is NOT for returns.

For returns of NEW instruments, phone for Returned Material Authorization (RMA). Proof of purchase required.

## DOMESTIC REPAIR FORM - FAX ONLY if including credit card information.

- FDA requires Proof of Sterilization (complete form #FM-005) for all items sent in for repair, or the items will be returned to you.
- It is highly recommended to use secure and appropriate packaging for your repair items to prevent further damage and additional costs.
  At Sontec's discretion, we reserve the right to replace items with similar or like pattern or value in lieu of repairs or items beyond repair.
- Sontec cannot accurately give an estimate prior to repair. All repairs are subject to a \$100 minimum.
- · Repair times will vary.
- I understand and agree to the above statements. Form must be signed for the repair order to be processed.

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Leaving this section blank will incur an additional \$25 surcharge. There are no warranties or guarantees on repaired instruments either expressed or implied.  For Office Use Only																					
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