



With the completion and submittal of this form, you are consenting to Sontec Instruments, Inc. retaining your personal and/or company data in compliance with the GDPR regulation (EU) 2016/679. Please complete this form and form #EM-005, sign/date, and include with the repair item(s) sent to:

**This form is NOT for returns.**

**DOMESTIC REPAIR FORM - FAX ONLY** if including credit card information.

- **FDA requires Proof of Sterilization (complete form #FM-005) for all items sent in for repair, or the items will be returned to you.**
- It is highly recommended to use secure and appropriate packaging for your repair items to prevent further damage and additional costs.
- At Sontec's discretion, we reserve the right to replace items with similar or like pattern or value in lieu of repairs or items beyond repair.
- **Sontec cannot accurately give an estimate prior to repair.** All repairs are subject to a **\$100 minimum.**
- Repair times will vary.
- I understand and agree to the above statements. **Form must be signed for the repair order to be processed.**

Date \_\_\_\_\_

**BUSINESS NAME & SHIPPING ADDRESS**

Account #

# of Items for Repair

PURCHASE ORDER # (IF APPLICABLE)

[illegible]

CC #

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EXP

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SECURITY #

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**Repairs will NOT be performed until PO and credit card information are received (phone, fax, or WhatsApp by request).**

ITEM #	ITEM DESCRIPTION	DESCRIPTION OF PROBLEM OR ISSUE REQUIRING REPAIR

**Leaving this section blank will incur an additional \$25 surcharge.** There are no warranties or guarantees on repaired instruments either expressed or implied.

Freight Carrier Was package damaged? ☐ Yes ☐ No

Received in sterilized pouch? ☐ Yes ☐ No      Confirmation by (initials) \_\_\_\_\_      Date Received \_\_\_\_\_