Sontec Instruments®

A TRADITION OF FINE SURGICAL INSTRUMENTS

revised May 2018 by crb

With the completion and submittal of this form you are consenting to Sontec Instruments, Inc. to retain your personal and/or company's data in compliance with the GDPR regulation (EU) 2016/679

Please complete this form. Sign and date. Send completed form with the repair item(s) to:
Sontec Instruments, Inc. 7248 S. Tucson Way, Centennial, CO 80112, USA

This form is NOT for returns. For returns of NEW instruments, phone for Returned Material Authorization (RMA). Proof of purchase required.

FOR REPAIRS

- **FDA requires proof of sterilization for all items sent in for repair or the items will be returned to you.**
- Please send signed and dated form with repairs to:
- Secure packaging prevents additional damage & repair costs
- At Sontec's discretion we reserve the right to replace items with similar or like pattern or value in lieu of repairs or items beyond repair. Sontec will only call for approval of values exceeding $30 each. All repairs are subject to **$100 minimum**.
- Repair times vary
- I understand and agree to above statements. **Form must be signed for repair to proceed**.

Print Name _____ Signature _____ Date _____

Account # _____ Phone # _____ Email _____ # of items for repair _____

NAME & BILLING ADDRESS	SHIPPING ADDRESS (IF DIFFERENT)

PURCHASE ORDER # (IF APPLICABLE) _____

CC # _____ EXP _____ SECURITY # _____

Customer Remarks

There are no warranties or guarantees on repaired instruments either expressed or implied.

For Office Use Only

Freight Carrier _____ Was package damaged? ☐ Yes ☐ No

Received in sterilized pouch? ☐ Yes ☐ No Confirmation by (initials) _____ Date Received _____